

The Lenovo logo is displayed in white text on a red rectangular background.

Lenovo K9

User Guide V1.0

Lenovo L38043

Basics

Before using this information and the product it supports, be sure to read the following:

- *Quick Start Guide*
- *Regulatory Notice*
- [Appendix](#)

The *Quick Start Guide* and the *Regulatory Notice* have been uploaded to the website at <http://support.lenovo.com>.

Note: All pictures and illustrations in this document are for your reference only and may differ from the final product.

Home screen

The home screen is the starting point for using your phone. For your convenience, the home screen is already set up with some useful apps and widgets.



Note: *Your phone's features and the home screen may be different depending on your location, language, carrier, and model.*

Customizing home screens in edit mode

Press and hold anywhere on the home screen except the icons to enter edit mode.



In edit mode, you can do any of the following:

- To change the wallpaper, tap WALLPAPERS, swipe left or right to locate the wallpaper that you want, and then tap it.
- To add a widget to the home screen, tap WIDGETS, swipe down to locate the widget that you want, press and hold the widget until it pops out, drag it to where you want to place it, and then release it.

Managing widgets and apps

Whether your home screen is in edit mode or not, you can do any of the following:

- To move a widget or an app, press and hold the widget or app until its icon enlarges slightly, drag it to where you want to place it, and then release it.
- To create an app folder, press and hold an app until its icon enlarges slightly, and then drag it onto another app.
- To remove a widget from the home screen, press and hold the widget until its icon enlarges slightly, slide your finger toward the top of the screen, and then drop the widget over ✕.
- To uninstall an app, press and hold the app, slide your finger toward the top of the screen, and then drop the app over 🗑️.

Note: System apps cannot be uninstalled. When you are trying to uninstall a system app, 🗑️ does not appear at the top of the screen.

Screen buttons

There are three buttons on your phone.

- Back button: Tap ◀️ to return to the previous page or exit the current app.
- Home button: Tap ○ to return to the default home screen.
- Recent button: Tap ◻️ to see recent apps. Then you can do the following:
 - Tap an app to open it.
 - Tap ✕ to stop running the app.

- Tap CLEAR ALL to stop running all the app

In app interface, press and hold  to enter split screen mode.

Note: Some apps do not support split screen.

Screen lock

When your phone is on, press the Power button to lock the screen manually. Press the Power button again to display the lock screen, and then swipe up from the bottom of the screen to unlock.

Note: Swipe is the default screen unlocking method. To change your screen lock, see [Settings](#).

Notifications and Quick Settings

The Notifications panel (see Figure 1: Notifications) informs you of missed calls, new messages, and activities in progress such as file downloading. The Quick Settings panel (see Figure 2: Quick Settings) allows you to access frequently-used settings such as the Wi-Fi switch.

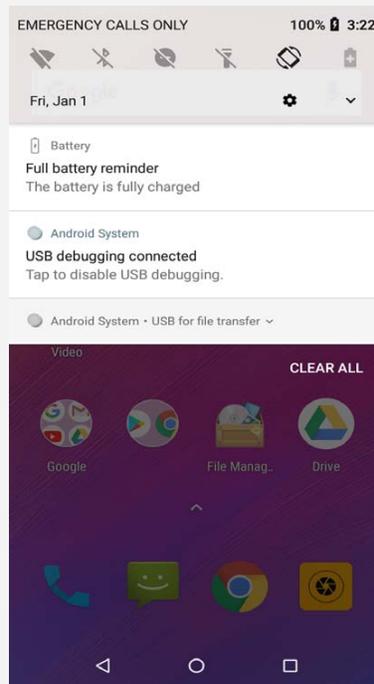


Figure 1: Notifications

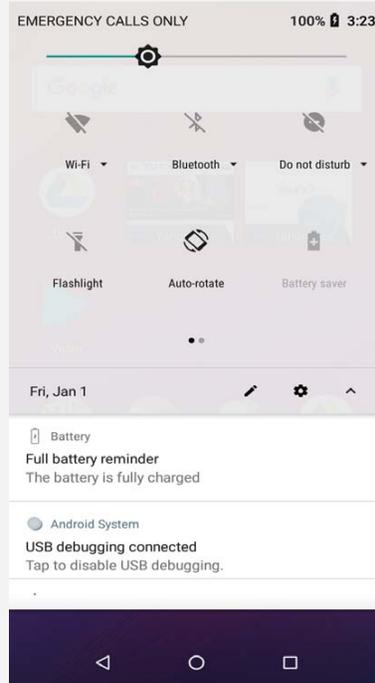


Figure 2: Quick Settings

You can do any of the following:

- To see notifications, swipe down from the top of the screen.
- To close the Notifications panel, swipe up from the bottom of the screen.
- To dismiss a notification, swipe left or right across the notification.
- To dismiss all notifications, tap CLEAR ALL at the bottom of the Notifications panel.
- To open the Quick Settings panel, swipe down from the top of the screen twice.
- To close the Quick Settings panel, swipe up from the bottom of the screen twice.

USB connection

When you connect your phone to a computer using a USB cable, the Notification panel displays a notification such as "USB for file transfer". You can tap the notification, and then select one of the following options:

- Charge this device: Select this mode if you want to charge your phone only.
- Transfer files: Select this mode if you want to transfer any files between your phone and the computer.
- Transfer photos(PTP): Select this mode if you want to transfer only photos and videos between your phone and the computer.
- Use device as MIDI: Select this mode if you want MIDI-enabled applications on your phone to work with MIDI software on the computer.



Making a call

Dialing a number manually

1. Open the Phone app.
2. In the ★ tab, tap  to display the dialpad if necessary.
3. Enter the phone number that you want to dial, and then tap .

Calling from the call log

1. Open the Phone app.
2. Tap the  tab.
3. Tap  from a call log entry to make a call.

Calling a contact

1. Open the Phone app.
2. Tap the  tab.
3. Locate the contact that you want to call, and tap the contact name to display the contact details.
4. Tap  to make a call.

Receiving calls

Answering or rejecting a call

When you receive a phone call, the incoming call screen appears. You can do one of the following:

- Swipe up from  to answer the call.
- Swipe down from  to reject the call.

Silencing a call

You have the following ways to silence a call:

- Press the volume up button or the volume down button.
- Press the Power button.

Options during a call

When you are on a call, the following options are available on the screen:

- Add call: displays the dialpad so you can call another person.
- Hold/Unhold: puts the current call on hold or resumes the call.
- Mute: turns the microphone on or off.
- Record: starts or stops recording the call.
- Dialpad/Hide: displays or hides the keypad.
- Speaker: turns the speaker on or off.
- : ends the call.

You can also press the volume button to turn the volume up or down.

Using the call log

The call log contains missed, outgoing, and received call entries. You can press a call log entry until the options menu appears, and then tap an option. For example, you can tap the Create new contact option to add the entry to the Contacts list.



Creating a contact

1. Open the Contacts app.
2. Tap .
3. Enter the contact information.
4. Tap SAVE.

Searching for a contact

1. Open the Contacts app.
2. Do one of the following:
 - Scroll the Contacts list up or down to locate the desired contact.
 - Tap , and then enter the contact name or initials. Matching contacts are displayed as you type.

Editing a contact

1. Open the Contacts app.
2. Find and tap the contact that you want to edit.
3. Tap , and then edit the contact information.
4. Tap SAVE.

Deleting a contact

1. Open the Contacts app.
2. Tap and hold the contact that you want to delete, and then tap .

Importing contacts

1. Open the Contacts app.
2. Tap  > Settings > Import.
3. Select where you want to copy contacts from, such as Phone contact, USIM or Internal shared storage. Then tap NEXT.
4. Select where you want to copy contacts to, such as USIM. Then tap NEXT.
5. Select the contacts you want to import.
6. Tap OK.

Exporting contacts

1. Open the Contacts app.
2. Tap  > Settings > Export.
3. Select where you want to copy contacts from, such as Phone contact. Then tap NEXT.
4. Select where you want to copy contacts to, such as Internal shared storage. Then tap NEXT.
5. Select the contacts you want to export.
6. Tap OK.



Sending a message

You can use the Messages app to send text messages and multimedia messages.

1. Open the Messages app.
2. Tap .
3. Enter a contact name or phone number. Matching contacts are displayed as you type. Select a contact.
Or tap  to add more recipients.
4. Tap the Type text message, and then enter a message.

Tip: If you want to send a multimedia message, tap  > Attach to select a media object type such as pictures or videos, and then attach a desired media object to the message.

5. Tap .

Searching for a message

1. Open the Messages app.
2. Tap , and then enter all or part of the contact name, the phone number, or the message into the search text box.

Deleting messages

1. Open the Messages app.
2. Press and hold a message until it is selected, and then tap .



Camera basics

You can use the Camera app to take photos and record videos.



- Tap  to take a photo in Photo mode.
- Tap  to record a video in Video mode.
- Tap the photo or video thumbnail to view the photo or video in the Gallery app. For more information, see [Gallery](#).
- Tap  to configure the other camera settings.
- Tap  to use Make-up mode.
- Tap  to switch between flash modes.
- Tap  to use HDR (High Dynamic Range).
- Tap  to switch between the front-facing camera and the rear-facing camera.
- Tap  to use magic filter.

Taking a screenshot

Press and hold the Power button and the volume down button at the same time to take a screenshot.

By default, the screenshots are stored in your phone's internal storage. To view the screenshots, do one of the following:

- Open the Gallery app and find the Screenshot album.
- Open the File Manager app and go to the Internal shared storage > Pictures > Screenshots folder.



Viewing photos and videos

1. Open the Gallery app.
2. Tap an album.

By default, photos and videos are grouped together by album. If you want to group photos or videos by location, tap , and then select Locations. If you want to group photos or videos by time, tap , and then select Times.
3. Tap a photo or video to view it in full screen mode.
4. Do any of the following:
 - To see the next or previous photo or video, swipe left or right.
 - To zoom in or out of a photo, stretch or pinch the photo. When you zoom in, you can drag to see other parts of the photo.
 - To view a video, tap .

Sharing photos and videos

When you are viewing a photo or video, tap anywhere on the screen, tap , and then select a sharing channel such as Bluetooth or Messages to share the photo or video with others.

If you want to share multiple photos and videos at the same time, do all of the following:

1. Open the Gallery app.
2. When viewing a group of photos or videos, press and hold the photo or video that you want to share until it is selected.
3. Tap more items.
4. Tap , and then select a sharing channel.

Deleting photos and videos

When you are viewing a photo or video, tap anywhere on the screen, and then tap  to delete the photo or video.

If you want to delete multiple photos and videos at the same time, do all of the following:

1. Open the Gallery app.
2. When viewing a group of photos or videos, press and hold the photo or video that you want to delete until it is selected.
3. Tap more items.
4. Tap .



Wi-Fi connection

Turning the Wi-Fi connection on or off

Do one of the following:

- Go to the Quick Settings panel, and then tap the Wi-Fi switch to turn the Wi-Fi connection on or off.

Tip: When you turn on the Wi-Fi connection, a list of detected Wi-Fi hotspots appears. If the list does not appear, press and hold the Wi-Fi switch in the Quick Settings panel.

- Go to Settings > Network & Internet, and then tap the Wi-Fi switch to turn the Wi-Fi connection on or off.

Tip: When you turn on the Wi-Fi connection, a list of detected Wi-Fi hotspots appears. If the Wi-Fi hotspot that you want to connect to is not listed, tap + Add network to manually add the Wi-Fi hotspot.

Connecting to a Wi-Fi network

1. Turn on the Wi-Fi connection and check the list of available Wi-Fi hotspots.

Note: You need to have some valid Wi-Fi hotspots to connect to.

2. Tap the Wi-Fi hotspot that you want to connect to.
3. If you selected a secured network, enter your login name and password, and then tap CONNECT.

Data connection

Turning the data connection on or off

Do one of the following:

- Go to the Quick Settings panel, and then tap the Mobile data switch to turn the data connection on or off.
- Go to Settings > Network & Internet > Data usage, and then tap the Mobile data switch to turn the data connection on or off.

Note: You need a valid SIM card with a data service. If you do not have a SIM card, contact your carrier.

Selecting a SIM card for data connection

Your phone comes with dual SIM slots. Both slots support 4G/3G/2G data services, but you can enable only one SIM card for data connection at a time. To decide which SIM card to use for data connection, go to:

Settings > Network & Internet > SIM cards > Mobile data and select a SIM card.

Setting up a hotspot

You can use a Wi-Fi hotspot to share an Internet connection with another phone or other devices.

1. Go to Settings > Network & Internet > Hotspot & tethering .
2. Tap the Wi-Fi hotspot, then tap the switch on.

Note: You can also share a network via Bluetooth or USB.

3. If this is your first time to turn on the Wi-Fi hotspot, tap Set up Wi-Fi hotspot to view or change the configuration information.

Note: Tell your friends the Network name and password, and they can connect to your network.



If your phone has been connected to a Wi-Fi or a cellular network, you can use the Chrome app to surf the Internet. For more information about connecting to a Wi-Fi or a cellular network, see [Network](#).

Visiting websites

1. Open the Chrome app.
2. Tap the address box, enter a website address or your search keywords, and then tap Go.
Tip: You do not need to enter a full website address with "http://" to access the website. For example, to visit `http://www.lenovo.com`, enter "`www.lenovo.com`" in the address box and tap Go.
3. When viewing a web page, do any of the following:
 - Tap $\text{⋮} > \text{↻}$ to refresh the current page.
 - Press the Back button to return to the previous web page.
 - Tap $\text{⋮} > \text{➔}$ to go forward to a recent web page.
 - Press and hold an image on the web page, and then tap Download image to download the image into your phone's internal storage.

Adding a bookmark

When viewing a web page that you want to bookmark, tap $\text{⋮} > \text{★}$. The next time you open the Chrome app, tap $\text{⋮} > \text{Bookmarks}$, and then tap the bookmark to quickly access the web page.

Clearing browser history

1. Open the Chrome app.
2. Tap $\text{⋮} > \text{History}$.
3. Tap CLEAR BROWSING DATA.



Setting the date and time

1. Go to Settings > System > Date & time.
2. Do any of the following:
 - To use the network date and time, tap Automatic date & time and select Use network-provided time.
 - To use the GPS date and time, tap Automatic date & time and select Use GPS-provided time.
 - To set the date and time manually, tap Automatic date & time and select Off, and then select Set date and Set time respectively.
 - To use the network time zone, turn the Automatic time zone switch on.
 - To set the time zone manually, turn the Automatic time zone switch off, tap Select time zone, and then choose a time zone.
 - To switch between the 24-hour and 12-hour formats, turn the Use 24-hour format switch on or off.

Setting the language

1. Go to Settings > System > Language & input > Languages. Then tap Add a language.
2. Select the display language that you want to use.
3. Tap and hold  on the right of the language you added, then move to the top.

Setting the input method

1. Go to Settings > System > Language & input > Virtual keyboard.
2. Select the input method that you want to use. The default input method is Android Keyboard(AOSP).

Setting a screen lock

Go to Settings > Security & location > Screen lock to select a screen lock option and set up the screen lock.

Setting the ringtone

You can define the default ringtone for incoming calls, messages, and notifications. You can also adjust the volume for each sound type.

Go to Settings > Sound.

Performing a factory reset

1. Go to Settings > System > Reset options > Erase all data(factory reset).
2. Tap RESET PHONE.



Appendix

To avoid personal injury, property damage, or accidental damage to the product, read all of the information in this section before using the product.

Important safety info

Handling

Handle the Lenovo Phone with care

Do not drop, bend, or puncture the Lenovo Phone; do not insert foreign objects into or place heavy objects on the Lenovo Phone. Sensitive components inside might become damaged.

Prevent the Lenovo Phone and the adapter from getting wet

Do not immerse the Lenovo Phone in water or leave the Lenovo Phone in a location where it can get saturated with water or other liquids.

Repairing

Do not disassemble or modify the Lenovo Phone. The Lenovo Phone is a sealed unit. There are no end-user serviceable parts inside. All internal repairs must be done by a Lenovo-authorized repair facility or a Lenovo-authorized technician. Attempting to open or modify the Lenovo Phone will void the warranty.

The Lenovo Phone screen is made of glass. The glass might break if the Lenovo Phone is dropped on a hard surface, is the subject of a high impact, or is crushed by a heavy object. If the glass chips or cracks, do not touch the broken glass or attempt to remove it from the Lenovo Phone. Stop using the Lenovo Phone immediately and contact Lenovo authorized service centers for repair, replacement, or disposal information.

Charging

You can use any of the following charging methods to safely recharge the internal battery of the Lenovo Phone.

Charging method	Display on	Display off
ac adapter	Supported, but the battery will charge slowly.	Supported
USB connection between the dc-in connector on the Lenovo Phone and a USB connector on a personal computer or other devices that comply with the USB-C standards.	Supported, but will compensate power consumption and the battery will charge more slowly than usual.	Supported, but the battery will charge slowly.
Notes: Display on: Device on Display off: Device off or in screen lock mode		

Charging devices might become warm during normal use. Ensure that you have adequate ventilation around the charging device. Unplug the charging device if any of the following occurs:

- The charging device has been exposed to rain, liquid, or excessive moisture.
- The charging device shows signs of physical damage.
- You want to clean the charging device.

Lenovo is not responsible for the performance or safety of products not manufactured or approved by Lenovo. Use only approved Lenovo ac adapters and batteries.

NOTE: Adapter shall be installed near the equipment and shall be easily accessible. Users have to use the connection to USB interfaces with USB-C version or higher.

Distraction

Take care when using the Lenovo Phone in a motor vehicle or on a bicycle. Always prioritize your safety and the safety of others. Follow the law. Local laws and regulations might govern how you can use mobile electronic devices, such as the Lenovo Phone, while you drive a motor vehicle or ride a bicycle.

Choking hazard

Keep the Lenovo Phone and accessories away from small children. The Lenovo Phone contains small parts that can be a choking hazard to small children. Additionally, the glass screen can break or crack if dropped on or thrown against a hard surface.

Explosive atmospheres

Do not charge or use the Lenovo Phone in any area with a potentially explosive atmosphere, such as at a fueling area, or in areas where the air contains chemicals or particles (such as grain, dust, or metal powders). Obey all signs and instructions.

Radio frequency interference

Observe signs and notices that prohibit or restrict the use of mobile phones (for example, in healthcare facilities or blasting areas). Although the Lenovo Phone is designed, tested, and manufactured to comply with regulations governing radio frequency emissions, such emissions from the Lenovo Phone can negatively affect the operation of other electronic equipment, causing them to malfunction. Turn off the Lenovo Phone or use Airplane Mode to turn off the Lenovo Phone wireless transmitters when use is prohibited, such as while traveling in aircraft, or when asked to do so by authorities.

Medical devices

The Lenovo Phone contains radios that emit electromagnetic fields. These electromagnetic fields may interfere with pacemakers or other medical devices. If you wear a pacemaker, maintain at least 15 cm (6 inches) of separation between your pacemaker and the Lenovo Phone. If you suspect the Lenovo Phone is interfering with your pacemaker or any other medical device, stop using the Lenovo Phone and consult your physician for information specific to your medical device.

Important handling info

Cleaning

Clean the Lenovo Phone immediately if it comes in contact with anything that may cause stains, such as dirt, ink, makeup, or lotions. To clean:

- Disconnect all cables and turn off the Lenovo Phone (press and hold the Power button for a few seconds, then tap Power off).
- Use a soft, lint-free cloth.
- Avoid getting moisture in openings.
- Do not use cleaning products or compressed air.

Operating temperature

Be aware of heat generated by the Lenovo Phone. When using the Lenovo Phone, keep it away from hot or high-voltage environments, such as electric appliances, electric heating equipment, or electric cooking equipment.

- Don't charge your phone in temperatures below 0°C (32°F) or above 45°C (113°F).
- Don't store or use your phone in temperatures below -20°C (-4°F) or above 60°C (140°F).

When the Lenovo Phone is turned on or the battery is charging, some parts might become hot. The temperature that they reach depends on the amount of system activity and the battery charge level. Extended contact with your body, even through clothing, could cause discomfort or even a skin burn. Avoid keeping your hands, your lap, or any other part of your body in contact with a hot section of the Lenovo Phone for any extended time.

Protecting your data and software

Do not delete unknown files or change the name of files or directories that were not created by you; otherwise, the Lenovo Phone software might fail to work.

Be aware that accessing network resources can leave the Lenovo Phone vulnerable to computer viruses, hackers, spyware, and other malicious activities that might damage the Lenovo Phone, software, or data. It is your responsibility to ensure that you have adequate protection in the form of firewalls, antivirus software, and anti-spyware software and keep such software up to date.

Keep electrical appliances away from the Lenovo Phone, such as an electric fan, a radio, high-powered speakers, an air conditioner, and a microwave oven. The strong magnetic fields generated by electrical appliances can damage the screen and the data on the Lenovo Phone.